





## **CERTIFICATE FOR APARTMENT MAINTENANCE TECHNICIANS**

Earning your CAMT validates your knowledge, enhances your reputation and credibility, boosts your confidence, and earns you respect.

### Presented by:



technician or a porter, housekeeper. or groundskeeper ready for advancement we recommend this course!

# If you're a maintenance



### You'll learn about:

- Processing timely work orders correctly and to residents' satisfaction
- Electrical services and repairs
- Plumbing services and repairs
- HVAC services and repairs
- Painting services
- · Construction services and repairs
- Mechanical services and repairs
- Appliance services and repairs
- · Lock and key services and repairs
- Customer service and performing maintenance tasks according to company policy and procedures
- Minimizing personal and property damage while safely performing maintenance activities
- Fair housing regulation compliance

- Environmental responsibility and regulatory compliance
- Reporting and documentation of maintenance activities in compliance with company policy and regulation
- Curb appeal, property inspection, and daily maintenance
- Established procedures for maintaining recreational facilities and common areas
- Implementation of a preventive maintenance schedule
- Product repair and replacement decisions
- Professional behavior patterns, communication skills, and appearance
- Clear and respectful communication with residents. team members, and contractors



Available as in-person course only

For more information, visit naahq.org/CAMT

Classes will be offered August 15-18 AND September 5-8, 2017. For more information contact Kim at 703-797-0610 or kmccrossen@naahq.org



# Registration Form

Certificate for Apartment Maintenance Technicians (CAMT) Training

Sign me up for:

# August 15-18 AND September 5-8, 2017

Must attend all dates

Interior & Exterior Maintenance Repair Electrical Maintenance and Repair Plumbing Maintenance and Repair Heating/Air Conditioning and Repair Appliance Maintenance and Repair

### The price is \$800 for the entire CAMT credential.

All courses will be held 8:30 a.m. to 4:30 p.m Carrara Restoration and Construction located at 3774 Congress Parkway, Richfield, OH 44286

NAAEI Refund Policy

Absolutely no refunds will be issued. If for any reason you cannot attend the course, you or your company may send someone in your place. If you choose to drop the class and cannot replace your seat, you may receive a credit towards another National Training course.

| Name:   | Please email or fax your completed registration form to Kim McCrossen at 703-248-8370 or |
|---|--|
| Title:  | kmccrossen@naahq.org   |
| Company:  | To pay by credit card please call Kim McCrossen at 703-797-0610.                         |
| Address:  |  |
|   | Make checks payable to NAAEI and mail to:  |
|   | Kim McCrossen  |
|   | NAAEI  |
| Phone:  | 4300 Wilson Blvd.  |
|   | Suite 400  |
| E-mail:   | _ Arlington, VA 22203  |
| Date the registrant entered the apartment industry: |  |
|   | _  |





