





### Presented by:



If you're a maintenance technician or a porter, housekeeper, or groundskeeper ready for advancement we recommend this course!



## **CERTIFICATE FOR APARTMENT MAINTENANCE TECHNICIANS**

Earning your CAMT validates your knowledge, enhances your reputation and credibility, boosts your confidence, and earns you respect.

#### You'll learn about:

- Processing timely work orders correctly and to residents' satisfaction
- Electrical services and repairs
- Plumbing services and repairs
- HVAC services and repairs
- Painting services
- Construction services and repairs
- Mechanical services and repairs
- Appliance services and repairs
- Lock and key services and repairs
- Customer service and performing maintenance tasks according to company policy and procedures
- Minimizing personal and property damage while safely performing maintenance activities
- Fair housing regulation compliance

- Environmental responsibility and regulatory compliance
- Reporting and documentation of maintenance activities in compliance with company policy and regulation
- Curb appeal, property inspection, and daily maintenance
- Established procedures for maintaining recreational facilities and common areas
- Implementation of a preventive maintenance schedule
- Product repair and replacement decisions
- Professional behavior patterns, communication skills, and appearance
- Clear and respectful communication with residents, team members, and contractors



Available as in-person course only

For more information, visit naahq.org/CAMT







# Certificate for Apartment Maintenance Technicians (CAMT) Training

Register for the **Certificate for Apartment Maintenance Technicians (CAMT)** program, the only apartment maintenance certificate that has ANSI accreditation. CAMT is offered as a blended learning program, a combination of online learning and hands on training.

The member price is \$849 for the entire CAMT program. The non-member price is \$949 for the entire CAMT program. All classroom trainings will be held 8:30 a.m. to 4:30 p.m. at the Chicagoland Apartment Association Headquarters located at 557 West Randolph, 2nd Floor, Chicago, IL 60661.

Prior to the start of the classroom sessions, you will have had to complete the online content required for Interior & Exterior Maintenance, Electrical Maintenance and Plumbing Maintenance. The remaining online content must be completed by the start of the second group of classes. You will receive information regarding the online content upon registration. You must attend ALL classroom sessions and complete ALL the online content to earn your CAMT certificate.

For more information about the course please contact Kim McCrossen at 703-797-0610 or kmccrossen@naahq.org

## **Classroom Course Schedule:**

June 19-21, 2018

AUgust 7-9, 2018

Interior & Exterior Maintenance Repair Electrical Maintenance and Repair Plumbing Maintenance and Repair

Fax or email your completed form to Kim McCrossen at
Appliance Maintenance and Repair
HVAC Electrical Troubleshooting & System Differences Air Conditioning and Refrigeration
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Name:

Title:

Company:

Address:

703-248-8370 or kmccrossen@naahq.org

Phone:

To pay by credit card please call Kim McCrossen at 703-797-0610.

Date the registrant entered the apartment industry:

Make checks payable to NAAEI and mail to: NAAEI 4300 Wilson Blvd. Suite 400 Arlington, VA 22203

### **NAAEI Refund Policy**

Absolutely no refunds will be issued. If for any reason you cannot attend the course, you or your company may send someone in your place. If you choose to drop the class and cannot replace your seat, you may receive a credit towards another National Training course.



E-mail:





