



October 13, 14, 15, 20, 21, 22 9:00 am - 12:00 pm LIVE ONLINE CLASS

## You'll learn about:

- Using technology to generate traffic
- Monitoring and managing your community's reputation
- Inspecting the leasing center, model units, and vacant apartments
- Shopping the competition while building relationships with competitors
- Compiling a comprehensive community resource tool
- Effective marketing plans
- Relationship sales process and evaluating personal sales performance
- Evaluating a prospect's commitment level and overcoming objections
- Reviewing the next steps in the sales process with prospective residents
- Applying fair housing laws and communicating rental criteria
- Qualifying prospective residents according to rental policy

## Instructor:

Chris Salamanis, Beacon Communities



Please register by Oct 1	Name:	Registration Options
Send form to <b>Cam Archibald</b> , Events and Education Assistant Director, Massachusetts	Company:	\$525 RHA Member \$650 Non-Member
Apartment Association	Address:	
carchibald@gbreb.com		AMEX MC VISA DISC Check
Phone: (978) 317-7228	City, State, Zip:	Name on Card:
Fax: (617) 588-0286		
Mail Checks to:	Phone:	Card Number:
MAA, Three Center Plaza, Mezzanine Suite, Boston, MA 02108	Email:	Expiration Date: